



## Language Resources and How to Get Assistance

Factsheet Updated August 2020

Questions? Call our census hotline at 844-2020-API for support in English and other languages. Visit <u>www.CountUsIn2020.org/hotline</u> for more information. See census guidance on COVID-19 <u>www.CountUsIn2020.org/covid-19</u>.

By responding to the census, you help your family and community get funding for essential services like schools, healthcare, and highways. Be counted!

 You can fill out an ONLINE CENSUS QUESTIONNAIRE in English, Spanish, Chinese (Simplified), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, and Japanese.

You can respond to the census online starting in mid-March 2020.

✓ You can RESPOND BY PHONE TO THE CENSUS QUESTIONNAIRE in English, Spanish, Chinese (Mandarin & Cantonese), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, and Japanese.

You can call to respond to the census by phone starting in mid-March 2020.

LANGUAGE LINE	TOLL-FREE NUMBER
English	844-330-2020
Spanish (Español)	844-468-2020
Chinese (Mandarin) (普通話 / 普通话)	844-391-2020
Chinese (Cantonese) (廣東話 / 广东话)	844-398-2020
Vietnamese (Tiếng Việt)	844-461-2020
Korean (한국어)	844-392-2020
Russian (Русский)	844-417-2020
Arabic (العربية)	844-416-2020
Tagalog (Tagalog)	844-478-2020
Polish (Polski)	844-479-2020
French (Français)	844-494-2020
Haitian Creole (Kreyòl Ayisyen)	844-477-2020
Portuguese (Português)	844-474-2020
Japanese (日本語)	844-460-2020
English (Puerto Rico residents)	844-418-2020
Spanish (Puerto Rico residents)	844-426-2020
Telephone Display Device (TDD)	844-467-2020

## ✓ You can fill out a **PAPER CENSUS QUESTIONNAIRE** in English or Spanish.

The Census Bureau will mail you a form in March or April 2020.

The Census Bureau has resources to help you understand the English language questionnaire at <u>www.2020census.gov/en/languages.html</u>. You can find outreach materials in different languages at <u>www.2020census.gov/en/partners/outreach-materials.html</u>.

Written Language Guides. This is a translated <i>sample</i> version of the questionnaire. You cannot fill it out, but you can reference it when you fill out the English version.	Albanian, American Sign Language, Amharic, Arabic, Armenian, <b>Bengali</b> , Bosnian, Bulgarian, <b>Burmese</b> , <b>Chinese</b> , Croatian, Czech, Dutch, Farsi, French, German, Greek, <b>Gujarati</b> , Haitian Creole, Hebrew, <b>Hindi</b> , <b>Hmong</b> , Hungarian, Igbo,
Video Language Guides. This is a video that explains what the questionnaire says and asks.	Ilocano, Indonesian, Italian, Japanese, Khmer, Korean, Lao, Lithuanian, Malayalam, Marathi, Navajo, Nepali, Polish, Portuguese, Punjabi, Romanian,
Language Glossaries. This is a document with translations of census terms.	Russian, Serbian, <b>Sinhala</b> , Slovak, Somali, Spanish, Swahili, <b>Tagalog</b> , <b>Tamil, Telugu</b> , <b>Thai</b> , Tigrinya, Turkish, Twi, Ukrainian, <b>Urdu</b> , <b>Vietnamese</b> , Yiddish, Yoruba

Language guides and glossaries in Chamorro, Chuukese, Hawaiian, Marshallese, Palauan, Samoan, Tongan, and Vakaviti will be available at <u>www.CountUsIn2020.org/resources</u>.

## Have questions or need assistance?

Various resources and factsheets about the census will be available in multiple languages at:

- <u>www.CountUsIn2020.org/resources</u> Chamorro, Chinese (Simplified & Traditional), Chuukese, Gujarati, Hawaiian, Hindi, Hmong, Japanese, Khmer, Korean, Lao, Marshallese, Nepali, Palauan, Punjabi, Samoan, Tagalog, Thai, Tongan, Urdu, Vakaviti, and Vietnamese
- <u>www.hagasecontar.org/resources</u> Spanish
- <u>www.yallacountmein.org</u> Arabic

## Want to talk to someone about the census or need additional assistance filling out the form?

Contact:

- Census Bureau's Questionnaire Assistance phone lines (see above).
- Call our census hotline at 844-2020-API for support in English and other languages.
- Your local library.
- You can also call NALEO Educational Fund's census information hotline at **877-352**-**3676** to get information about filling out the census.
- You can also call YallaCountMeIn's census information hotline at 833-3DD-OUNI or 833-333-6864 to get information about filling out the census or get Arabic language assistance.

You can find more information about the census at <u>www.CountUsIn2020.org/resources</u>.